Community Meeting

February 2, 2024

Presenter: Council Leadership

Linnea Archibald

ACDIS Associate Editorial Director,
Publications & Membership

Linnea Archibald oversees the management and strategic development of the ACDIS Leadership Council, including membership recruitment and engagement, and day-to-day offerings. Archibald is responsible for the strategic planning of ACDIS' publications, including the *CDI Journal* and *CDI Strategies*. She works closely with ACDIS' boards and committees and was responsible for the launch of the ACDIS Scholarship program in 2019. Additionally, she oversees ACDIS' social media presence and the *ACDIS Podcast,* including serving as podcast host on the "Leadership with Linnea" series.

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Agenda

- Brief reminder of Council benefits, meeting structure, and involvement opportunities

- Council member panel discussion on findings related to outpatient CDI from the 2024 Leadership Council Research Series Survey

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Council Reminders

Council participation requirements

- Council members must participate in 75% of the Council surveys in order to be eligible for automatic renewal in the next year
  - Surveys will be sent via email and several reminders will be sent before the survey closes
  - In order to receive credit for the surveys, Council members must complete their contact information when prompted on the survey; this is the only way we can track your participation concretely.

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Council participation requirements, cont.

- Council surveys:
  - Please note that the surveys required to meet the participation requirements are NOT the same as the form members fill out to register for Council meetings
  - Most surveys will take roughly 10 minutes to complete and will be launched quarterly
- Council members must stay actively involved in the CDI profession and employed by a healthcare facility or system (as opposed to a vendor organization) for the duration of their term to remain eligible
  - If the circumstances of your role change, please contact Associate Editorial Director Linnea Archibald (linnea.archibald@hcpro.com) immediately.

Council meeting schedule

- Council meetings will take place the first Friday of each meeting month from 2-3:10 p.m. eastern. All Council meetings have been scheduled for the 2023/2024 term.

- Council members can register for any of these meetings by following the links on the ACDIS website here.

- Linnea Archibald sent out calendar holds for all 2023/2024 meetings to mark the time on your calendars.
  - Note that topics and panelists will be chosen closer to the meeting dates; members can suggest meeting topics by clicking here.

- Can't attend live? The meeting recording and materials will be made available within 24 hours of the live call date.

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Council CEU opportunities

- Council members can earn ACDIS CCDS/CCDS-O CEUs by participating in a number of ways:
  - **Attend an ACDIS Leadership Council virtual community meeting:** The link to the CEU evaluation will be emailed to all live call attendees and made available to those who watch the on-demand version. The evaluation will be open for two weeks after the live call to allow everyone to claim their CEUs. To qualify, Council members must either attend the full, live meeting, or view the full, on-demand meeting recording within two weeks of the meeting's live broadcast.
  - **Present on a CDI-related topic during a Council full-group virtual meeting:** Council members may claim 2 CEUs for each full-group virtual meeting in which they speak as a panelist or presenter. Note: these CEUs are in lieu of the 1 credit awarded to meeting attendees.
  - **Write for the CLI:** Council members may claim 0.5 CEUs per 350 published words of their original work featured in the CLI. Council members can submit an idea by clicking here.

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What's next?

- 2/12/2023: Next issue of **CLI** hits your inbox
- Q1-Q2 2024
  - Register for the April 4, 2024, Council meeting on the ACDIS website. The topic will be the second section of the January Council survey.
  - Sign up for the special Council member reception at the 2024 ACDIS conference in Indianapolis on April 10 by clicking here.
  - Register for the June 7, 2024, Council meeting on the ACDIS website. The topic will be the third section of the January Council survey.
  - The third survey of the 2023/2024 Council term (the 2024 CDI Week Industry Survey) will launch to members via email in June and will be open for at least two weeks for responses.
- Go to the "Current Council Member Info" page on the ACDIS website for more updates. (Link)

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Community meeting reminders

- Accessing the 2023/2024 term on-demand materials
  - October 6, 2023, meeting materials
  - December 1, 2023, meeting materials

- Accessing 2022/2023 term on-demand materials
  - October 14, 2022, meeting materials
  - December 9, 2022, meeting materials
  - February 10, 2023, meeting materials
  - April 14, 2023, meeting materials
  - June 9, 2023, meeting materials
  - August 11, 2023, meeting materials

>> Get the full rundown on community meetings: *https://acdis.org/acdis-leadership-council/full-group-meetings*

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Tips for ensuring Council communications reach you

- When responding to meeting invites, surveys, and other Council opportunities:
  - Be consistent and accurate when entering your info (name and email address)
  - Use the same email address; double check for typos
  - Use your full name, not a nickname; double check for typos or inconsistencies (e.g., alternating between a space and a dash in a hyphenated last name)
- Email Linnea Archibald (linnea.archibald@hcpro.com) if your primary email address or any other key professional detail changes.
- Whitelist the *CLI* send address (acdis-lc@e.news.hcpro.com). Still having trouble?
  - Check the inboxes of any alternate email addresses you might have entered into early Council surveys—the primary email address we have on file for each Council member is where your *CLI* issue is going
  - Check your deleted items folder and spam filter to ensure CLI isn't getting trapped

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Outpatient CDI

*A Council member panel discussion on the findings from the
2024 Leadership Council Research Series Survey*

Panelists: Council Members

Mary Alice Dewees, BSN, RN, CCDS, CRC
Director of CDI
Hartford HealthCare
Farmington, Connecticut

Tanna Lambert, RHIA, CCS
Outpatient CDI manager, enterprise
information management
WVU Medicine
Morgantown, West Virginia

Kristen Viviano, MHA, CPC, CRC-I
Product manager, outpatient CDI
3M Health Information Systems
Albany, New York

Demographics

2024 Leadership Council Research Series Survey

Job Titles

Option	Percentage
CDI specialist	0.33%
CDI second-level reviewer	1.66%
CDI lead	4.97%
CDI supervisor	6.95%
CDI manager	40.07%
CDI director	32.78%
CDI auditor	1.66%
CDI educator	2.98%
CDI physician educator	0.33%
CDI informaticist/analyst	0.33%
HIM/coding director	1.32%
HIM/coding professional	0.33%
Physician advisor/champion	1.32%
Hospital executive	2.32%
Other	2.65%

Credentials Held

Option	Percentage
Accredited Case Manager (ACM)	0.33%
Certified Clinical Documentation Specialist (CCDS)	76.82%
CCDS-Outpatient (CCDS-O)	5.96%
Certified Case Manager (CCM)	1.99%
Certified Coding Specialist (CCS)	23.18%
Certified Professional Coder (CPC)	3.64%
Certified Documentation Expert Outpatient (CDEO)	0.66%
Clinical Documentation Improvement Practitioner (CDIP)	17.22%
Certified Professional in Healthcare Quality (CPHQ)	2.98%
Certified Risk Adjustment Coder (CRC)	4.30%
Licensed Practical Nurse (LPN)	0.33%
Bachelor of Medicine, Bachelor of Surgery (MBBS)	0.99%
Doctor of Medicine (MD)	6.95%
Master of Healthcare Administration (MHA)	7.95%
Nurse Practitioner (NP)	0.33%
Physician Assistant (PA)	0.33%
Registered Health Information Administrator (RHIA)	11.92%
Registered Health Information Technician (RHIT)	1.99%
Registered Nurse (RN)	70.86%
Other	27.15%

Organization Type

Option	Percentage
Acute care hospital	26.16%
Academic medical center with a single site	3.31%
Academic medical center with multiple sites	20.86%
Healthcare system with multiple sites	45.70%
Government organization	0.99%
Outpatient/physician practice	0.66%
Children's hospital/pediatrics	0.99%
Other	1.32%

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Time in CDI Field and Role

	0-2 years	3-5 years	6-8 years	9-10 years	11-15 years	16-20 years	>20 years
Current profession	0.99%	5.63%	14.57%	14.24%	21.19%	12.58%	30.79%
Current position	31.79%	25.50%	15.56%	9.60%	10.60%	5.30%	1.66%

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Number of Beds: Facility

Option	Percentage
N/A	20.53%
100 or less	0.33%
101-200	3.97%
201-300	9.60%
301-400	6.62%
401-500	9.93%
501-600	8.28%
601-700	5.63%
701-800	6.29%
801-900	5.63%
901-1,000	2.32%
1,001 or more	20.86%

Number of Beds: Systemwide

Option	Percentage
N/A, I don't work for a healthcare system	10.26%
500 or less	4.97%
501-600	2.65%
601-700	2.65%
701-800	3.31%
801-900	3.31%
901-1,000	5.63%
1,001-1,500	11.26%
1,501-2,000	11.92%
2,001-2,500	6.62%
2,501-3,000	7.62%
3,001 or more	29.80%

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CDI Reporting Structure

Option	Percentage
Standalone CDI department	5.96%
HIM/coding	15.56%
Finance	12.91%
Revenue cycle/integrity	38.74%
Quality	13.58%
Nursing/clinical	2.65%
Case management	2.98%
Other	7.62%

Outpatient CDI

2024 Leadership Council Research Series Survey

Settings Reviewed, Plans to Expand

	Currently review	Plan to review in the next 12 months	Do not currently review and no plans to do so	Don't know
Ambulatory surgery	5.63%	6.62%	74.17%	13.58%
Emergency department	10.60%	7.62%	67.88%	13.91%
Medical necessity of admissions	12.25%	8.94%	65.56%	13.25%
Outpatient rehabilitation	2.32%	0.66%	85.76%	11.26%
Observation stays	6.62%	12.25%	66.89%	14.24%
Physician practice/clinics/Part B services	15.23%	6.62%	64.24%	13.91%

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Review Focuses

	Inpatient focus	Outpatient focus	Both inpatient and outpatient focus	N/A; don't know
CPT codes for surgeries/procedures	25.17%	15.89%	4.64%	54.30%
Denials prevention	66.89%	0.99%	17.22%	14.90%
E/M coding	7.28%	15.23%	3.64%	73.84%
HCC capture	41.06%	13.25%	18.21%	27.48%
Infusion injection stop times	4.64%	12.58%	2.32%	80.46%
Medical necessity/coverage of drugs/devices/procedures, etc.	10.60%	5.63%	8.94%	74.83%
Medical necessity/patient status	24.83%	2.32%	6.29%	66.56%
National and local coverage determinations	9.93%	7.28%	7.95%	74.83%
Quality measures	77.48%	1.32%	12.25%	8.94%
SOI/ROM	91.39%	0.99%	3.31%	4.30%
Risk adjustment generally	61.92%	3.97%	14.90%	19.21%

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Technology and Consultant Use

	Inpatient	Outpatient	Both	Neither
Chart prioritization	77.15%	1.32%	6.95%	14.57%
CAC	68.87%	0.66%	15.23%	15.23%
Consulting services	43.71%	1.32%	10.93%	44.04%
Electronic grouper	74.17%	0.33%	20.86%	4.64%
Electronic querying	63.25%	0.66%	16.89%	19.21%
NLP/NLU	60.60%	0.99%	14.24%	24.17%
Outsourced CDI staff/support	16.56%	1.66%	3.97%	77.81%
Proactive nudges delivered by CAPD technology	20.86%	1.66%	4.64%	72.85%
Quality database	53.64%	0.99%	12.58%	32.78%
Internally developed EHR modifications	41.06%	1.99%	16.23%	40.73%

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Metrics for Outpatient ROI

Option	Percentage
N/A, we currently don't track any metrics related to outpatient program performance	55.96%
Risk Adjustment Factor (RAF) score year-over-year	23.18%
Denial rate	7.62%
HCC capture rate	26.16%
CPT® code capture	3.31%
E/M professional billing	5.96%
Publicly reported quality scores	14.90%
Other	13.58%

Tracking Outpatient Impact

Option	Percentage
N/A; we don't have a way to track our impact	55.30%
We use outpatient-specific CDI software	4.97%
We use a modified version of our inpatient-specific CDI software	1.99%
We track impact manually using a spreadsheet	15.23%
We contract with an external company to monitor our performance	4.64%
Our internal IT department created a tracking tool for us	5.63%
We track the conversion rate of observation to inpatient based on CDI queries	1.32%
We use feedback from payers and our ACO	8.61%
We track E/M professional fee billing	1.99%
Other (please specify)	20.20%

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Questions?

- **Visit** Council community site: *https://acdis.org/acdis-leadership-council*

- **Contact** ACDIS Associate Editorial Director Linnea Archibald at *linnea.archibald@hcpro.com*

Following the live meeting, on-demand materials, including the recording and slide deck, will be published to the "Council Meetings" area of ACDIS site. Members will be alerted by email once materials are available.

Members who were unable to attend the live meeting will still be eligible for the CEU provided they watch the recording by Friday, February 16.

You can access the CEU evaluation form at the following link, but it will also be sent out to all live attendees and available on the meeting materials page on the ACDIS website: https://app.keysurvey.com/f/41704832/7bf2/?LQID=1&